



## FAQ

### Device Management System, 'Jamf'

Q	Why has the school decided to use a device management system?
A	Jamf enables teachers to set 'virtual' boundaries within their classroom. Students can learn free from the distractions of 'pop ups', messages and the temptation of viewing social media and/or playing non educational games. One of our School Improvement Goals this year is to improve student engagement. This has been identified by both our staff and students.
Q	What does Jamf do?
A	Jamf can deploy applications and educational websites in a timely and effective manner. It can also block and restrict social media and gaming applications during school hours.
Q	Does Jamf restrict home applications (social media & gaming apps) from appearing on my child's iPad?
A	Restrictions begin at 8am and conclude at 3pm. A signal will disable all school related restrictions as soon as the device connects to wifi.
Q	Will my child be able to see their social media and gaming apps on the weekend and /or during the holiday period?
A	Yes. The restrictions are only active during school hours. Parents will be sent information about 'Jamf Parent'. Parents will be provided with a portal to assist them in the management of their child's device.
Q	What If my child is unwell or has an appointment on a school day?
A	If your child is unwell, we recommend they rest. Your child will only be able to access educational apps between 8am- 3pm.
Q	Could someone from the school potentially interfere with my parental controls?
A	No
Q	Could someone use Jamf to read my child's messages?
A	No
Q	Could anyone from the school potentially activate my child's camera or microphone feature?
A	No
Q	Could someone from the school use the 'find me' feature to locate my child's iPad.
A	In the case of an emergency, if your child's device is connected to wifi, it can be traced by either the parent or the school. The Assistant Principal and the Principal are the only people able to access this information.
Q	Do other schools use Jamf as a way to manage students BYOD devices?
A	Yes, it is not uncommon for schools with students using iPads to use a device management system to increase student engagement. Kolbe for example, use Jamf and similar restrictions are put in place to ensure educational outcomes are met.
Q	Who do I contact if I'm experiencing difficulty?
A	Contact Creed Yorke via <a href="mailto:creed.yorke@cewa.edu.au">creed.yorke@cewa.edu.au</a>